

Message Text

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PAGE 01 MEXICO 06240 171822Z

ACTION EB-08

INFO OCT-01 ARA-14 ISO-00 CAB-05 CIAE-00 COME-00
DODE-00 DOTE-00 INR-10 NSAE-00 FAA-00 L-03 /041 W
-----048191 180539Z /15

R 171810Z APR 78

FM AMEMBASSY MEXICO

TO SECSTATE WASHDC 9562

UNCLAS MEXICO 06240

EO 11652:N/A

TAGS: EAIR, US, MX

SUBJECT: MEXICAN CITIZENS' COMPLAINT RE TREATMENT
RECEIVED FROM TEXAS INTERNATIONAL AIRLINES

REF: MEXICO A-35, 10 APRIL

1. DEPARTMENT WILL RECEIVE SHORTLY REFERENCE AIRGRAM
FORWARDING COMPLAINT OF VARIOUS MEXICAN PASSENGERS ABOUT
ALLEGED MISTREATMENT BY TEXAS INTERNATIONAL AIRLINES
PERSONNEL ON MARCH 12, 1978. AIRGRAM ASKS THAT COMPLAINT
BE FORWARDED TO CAB.

2. BY CHANCE, EMBASSY E/C COUNSELOR HEARD ENTIRELY
DIFFERENT VERSION OF STORY AT HOME OF MEXICAN CITIZEN
WHOSE SISTER-IN-LAW AND FRIENDS HAD BEEN ON FLIGHT IN
QUESTION. LATTER GROUP ARE EMPHATIC IN THEIR PRAISE OF
COURTESY AND RESTRAINT OF TEXAS INTERNATIONAL CREW AND
STRONGLY CONDEMN CONDUCT OF THE SEVERAL MEXICAN
PASSENGERS WHO FILED COMPLAINT. THESE WITNESSES SAY
THEY DID NOT OVERHEAR WORDS OF FIRST STEWARDESS, BUT
HEARD EVERY WORD OF SECOND STEWARDESS AND CAPTAIN. TWO
OF THESE WITNESSES APPARENTLY HAVE ALREADY SUPPLIED
TEXAS CREW WITH WRITTEN STATEMENTS ATTESTING TO THEIR
PROPER CONDUCT.

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3. EMBASSY WILL APPRECIATE THIS CABLE BEING FORWARDED
TO CAB TOGETHER WITH REFERENCE AIRGRAM CONTAINING
PASSENGERS' COMPLAINTS. LUCEY

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NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01 jan 1994
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: PERSONNEL CONDUCT, ALLEGATIONS, AIRLINES
Control Number: n/a
Copy: SINGLE
Draft Date: 17 apr 1978
Decaption Date: 01 jan 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 jan 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1978MEXICO06240
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Document Unique ID: 00
Drafter: n/a
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Film Number: D780165-0389
Format: TEL
From: MEXICO
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1978/newtext/t19780449/aaaabpur.tel
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Litigation Codes:
Litigation History:
Locator: TEXT ON-LINE, ON MICROFILM
Message ID: 915488ac-c288-dd11-92da-001cc4696bcc
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Original Classification: UNCLASSIFIED
Original Handling Restrictions: n/a
Original Previous Classification: n/a
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TAGS: EAIR, US, MX, CAB, TEXAS INTERNATIONAL AIRLINES
To: STATE
Type: TE
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Review Markings:
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